

## FACTS

## WHAT DOES 7 MORTGAGE, LLC DO WITH YOUR PERSONAL INFORMATION?

### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social security information
- Account balance and transaction history
- Credit history and employment information

### How?

All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons 7 Mortgage, LLC chooses to share; and whether you can limit this sharing.

### Reasons we can share your personal information

Does 7 Mortgage, LLC share?

Can you limit this sharing?

**For our everyday business purposes**— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus

Yes

No

**For our marketing purposes**— to offer our products and services to you

Yes

No

**For joint marketing with other financial companies**

Yes

No

**For our affiliates' everyday business purposes**— information about your transactions and experiences

Yes

No

**For our affiliates' everyday business purposes**— information about your creditworthiness

No

We don't share

**For our affiliates to market to you**

No

We don't share

**For non-affiliates to market to you**

No

We don't share

### To limit our sharing

- Call 800-224-6174
- Mail the form below to the address shown or email it to [servicinghelp@servicinghome.com](mailto:servicinghelp@servicinghome.com).

Please Note: If you are a new customer, we can begin sharing your information thirty (30) days from the date we sent this notice. When you are no longer our customer, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.

### Questions?

Call 800-224-6174, visit <https://www.7mortgageservicing.com/privacy/>, or email [servicinghelp@servicinghome.com](mailto:servicinghelp@servicinghome.com).

### Mail-In Form

If you have a joint account, your choice will apply to everyone on your account unless you mark below.

- Apply my choices only to me

Mark if you want to limit:

- Do not share my personal information with non-affiliates to market their products and services to me.

Name

Address

City, State, Zip

Account #

**Mail to:**

7 Mortgage c/o  
RoundPoint Mortgage  
Servicing Corporation  
Attn: Correspondence  
P.O. Box 19210  
Charlotte, NC 28219

| What we do  |   |
|---|---|
| <b>How does 7 Mortgage, LLC protect my personal information?</b>                          | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.   |
| <b>How does 7 Mortgage, LLC collect my personal information?</b>                          | <p>We collect your personal information, for example, when you</p> <ul style="list-style-type: none"> <li>■ apply for a loan or apply for insurance</li> <li>■ give us your income information or provide employment information</li> <li>■ provide account information</li> </ul> <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</p>                  |
| <b>Why can't I limit all sharing?</b>   | <p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> <li>■ sharing for affiliates' everyday business purposes—information about your creditworthiness</li> <li>■ affiliates from using your information to market to you</li> <li>■ sharing for non-affiliates to market to you</li> </ul> <p>State laws and individual companies may give you additional rights to limit sharing.</p> |
| <b>What happens when I limit sharing for an account I hold jointly with someone else?</b> | Your choices will apply to everyone on your account – unless you tell us otherwise.   |
| Definitions   |   |
| <b>Affiliates</b>   | <p>Companies related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> <li>■ 7 Mortgage, LLC does share with our affiliates</li> </ul>   |
| <b>Non-affiliates</b>   | <p>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> <li>■ 7 Mortgage, LLC does not share with non-affiliates so they can market to you.</li> </ul>  |
| <b>Joint marketing</b>  | <p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> <li>■ 7 Mortgage, LLC does jointly market.</li> </ul>  |

**Other Important Information**

**Vermont Residents Only:** We will not disclose information about your creditworthiness to our affiliates and we will not disclose your personal information, financial information, credit report or health information to nonaffiliated third parties to market to you, other than as permitted by Vermont law, unless you authorize us to make those disclosures.

Additional information concerning our privacy policies can be found at <https://www.7mortgageservicing.com/privacy/> or call (800) 224-6174.

**California Residents Only:** In accordance with California law, we will not share information we collect about you with companies outside of RoundPoint, unless the law allows. For example, we may share information with your consent, to service your accounts, or to provide rewards or benefits you are entitled to. We will limit sharing among our companies to the extent required by California law.

**Nevada Residents Only:** This notice is provided pursuant to state law to explain that if you prefer not to receive marketing calls from us, you may be placed on our internal Do Not Call list by calling us at (800) 224-6174, writing us at RoundPoint Mortgage Servicing Corporation, P.O. Box 19409 Charlotte, NC 28219-9409, or emailing us at [servicinghelp@servicinghome.com](mailto:servicinghelp@servicinghome.com). To obtain more information, contact us or the Nevada Attorney General's Bureau of Consumer Protection, 555 E. Washington Street, Suite 3900, Las Vegas, NV 89101. Phone: 702-486-3132. Email: [BCPINFO@ag.state.nv.us](mailto:BCPINFO@ag.state.nv.us).

**Texas Residents Only:** For questions or complaints, contact RoundPoint at (800) 333-3004. The Office of Consumer Credit Commissioner (OCCC) is a state agency and it enforces certain laws that apply to your contract. If a complaint or question cannot be resolved by contacting RoundPoint, you can contact the OCCC to file a complaint or ask a general credit-related question at 2601 N. Lamar Blvd., Austin, Texas 78705. Phone: 800-538-1579. Fax: 512-936-7610. Website: [occc.texas.gov](http://occc.texas.gov). E-mail: [consumer.complaints@occc.texas.gov](mailto:consumer.complaints@occc.texas.gov).

**For Insurance Customers in AZ, CA, CT, GA, IL, ME, MA, MN, MT, NV, NC, OH, OR and VA Only:** You may contact us at (800) 224-6174 to learn the information we have about you relating to an insurance transaction. You may receive a copy of the information for a reasonable fee. You may also request to correct, amend or delete your information.